



# SETPOS

## SECURE EUROPEAN TRUCK PARKING OPERATION SERVICES

Secure European Truck Parking Operation Services (SETPOS) is a pilot project that has been initiated by the European Commission — Directorate General for Energy and Transport (DG TREN). SETPOS is responding to the growing concern about attacks on high value cargo and vehicles, coupled with the lack of adequate rest facilities for drivers. SETPOS therefore recognises that the establishment of secure truck parking sites and associated information services is becoming increasingly important to help reduce crime and improve driver working conditions.

### OBJECTIVE 1

Achieve consensus on a common standard for secure truck parking

### OBJECTIVE 2

Construct a number of secured truck parking areas in trans-border regions, to demonstrate this standard

### OBJECTIVE 3

Establish an information, guidance and reservation ICT platform for *all* types of truck parking



## THE CONSORTIUM

The SETPOS project involves a widespread alliance of partners across Europe who have already been active in improving freight safety, security and information.

### Coordinator

- Faber Maunsell AECOM\*

### Co-beneficiaries

- ADAC\*
- Daimler FleetBoard Services\*
- Groupe Save\*
- Move & Park\*
- People United Against Crime\*
- Teleroute.com\*
- UICR (Union Internationale des Chauffeurs Routiers)\*
- VEDA Vereinigung Deutscher Autohöfe e.V.\*
- Vinci Concessions\*

### Support Group

- ASFINAG
- Autobahn Tank & Rast Holding GmbH
- Autostrade per l'Italia
- AXA
- EuroShell
- Eurowatch
- FFI Freight Forwarding International\*
- Fiata\*
- GDV (Gesamtverband der deutschen Versicherungswirtschaft e.V.)\*
- Road Haulage Association Ltd , RHA
- TAPA-EMEA c/o Hewlett Packard\*
- UTA UNION TANK Eckstein GmbH & Co KG

### Organisations on just the Advisory Board

- AFTRI
- AISCAT
- ASTIC
- Channel Corridor Partnership
- CORTE
- Dutch Government and Associations (AVC)
- ETF-Europe
- IRF-ERF
- IRU
- TLN Transport en Logistiek Nederland
- Dutch Ministry of Transport, Public Works and Water Management

## WORK PACKAGES

The SETPOS objectives are being delivered through eight work packages (WPs) which have been allocated to different co-beneficiaries.

### WP1

#### Coordination – Faber Maunsell AECOM

Required project management and coordination of all partners involved, including the monitoring and encouragement of performance

### WP2

#### The Background and Common Requirements of Secured Truck Parking – Groupe Save

The issues underlying the project have been established

### WP3

#### Developing a Security Standard Framework for Secured Truck Parking – Move & Park

The outcome of the SETPOS security standard was based on a consensus of industry requirements

### WP4

#### Site Technology and Integration – VINCI

Identified physical and operational security requirements (i.e. practical aspects) in relation to the results of WP3 (the security standard)

### WP5

#### Information, Communication and Operation – Move & Park

Developed an ICT system which supports information, guidance and reservation for truck parks areas

### WP6

#### Pilots – VINCI

Implemented the secure parking standard at the 5 pilot sites

### WP7

#### Evaluation – Groupe Save

Evaluated and audited the implementations at each pilot site against the SETPOS security standard

### WP8

#### Dissemination – Faber Maunsell AECOM

Effectively disseminate the security standard, outcomes of the pilots and the ICT system and lay the foundations for large scale implementation

\*on the Steering Committee



The SETPOS project has a budgeted cost of €10.9 million of which €5.3 million has been financed by the European Commission (DG TREN). It runs from June 2007 to June 2009.

## ACHIEVEMENTS

SETPOS has produced the following three tangible results.

1.

### Secure Parking Best Practice Handbook

The handbook aims to help truck park operators to develop their sites to the security standard which industry requires and also to act as a focal point for information for other stakeholders such as transport operators, drivers, shippers and authorities. The handbook provides vital information on:

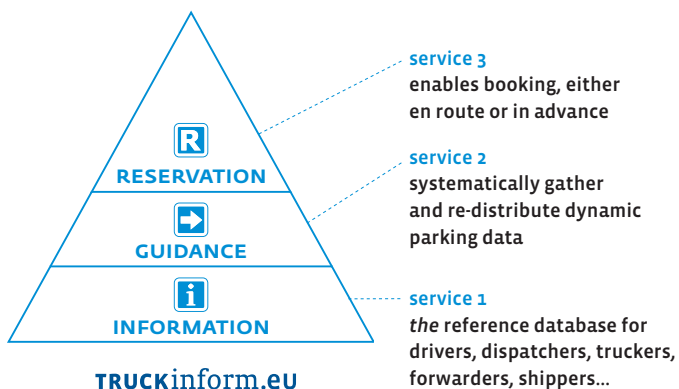
- The Challenge and capacity requirements – brief outline of the current freight related criminal trends across Europe and at hotspots
- Applying the SETPOS security standard – best practice guidance on what you need to achieve to meet the standards
- Developing a Business Case for a Secure Truck Park – provides an outline business case for building a secure truck park
- A European Truck Parking database
- Next steps – introduction to accreditation and the LABEL project

2.

### Internet portal – Truckinform.eu

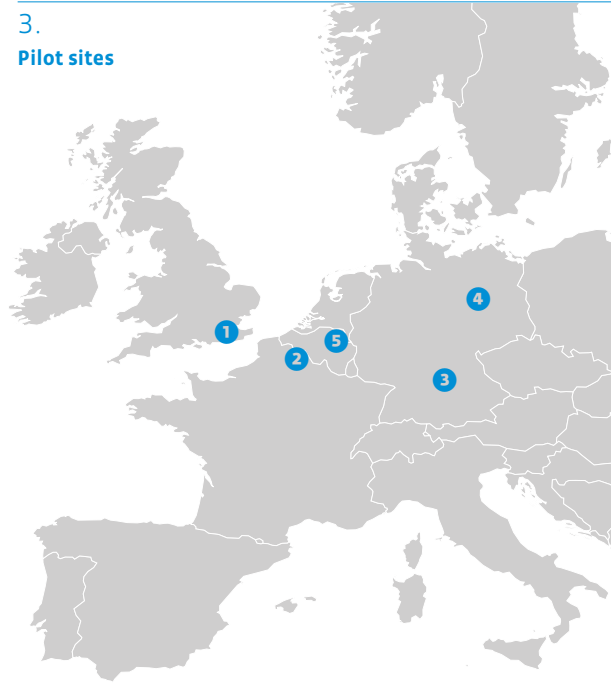
A robust Information and Communications Technology (ICT) platform will act as a focal point offering a guidance and reservation system, and includes a free online database containing information on available truck parking sites along the trans-European road network. It will encompass all types of parking sites, of which secured ones are especially relevant within the context of SETPOS. See [www.truckinform.eu](http://www.truckinform.eu)

Truckinform today has information on some 2,500 European truck parking areas, both public and private. This data has been collected from over 20 different sources. This portal can potentially serve Europe's 2.5 million long distance truck drivers, and their dispatchers – as well as the transport industry in general, public authorities, and others.



3.

### Pilot sites



There are 5 pilot sites involved with SETPOS, situated in the UK, France, Belgium and two in Germany.

#### GSE Waterbrook, Ashford Truckstop (Ashford, UK) ①

Located just off Junction 10 of the M20  
Tel: 0044-1233-502-919  
[www.ashfordtruckstop.co.uk](http://www.ashfordtruckstop.co.uk)

#### Truck Etape (Valenciennes, France) ②

Located off Junction 20 on the A2  
Tel: 0033-327-436-066  
[www.trucketape.com](http://www.trucketape.com)

#### Autohof Wörnitz (Wörnitz, Germany) ③

Located between Junction 109 of the A7 and Junction 49 of the A6  
Tel: 0049-9868-9894-14  
[www.autohof-woernitz.de](http://www.autohof-woernitz.de)

#### Rasthof Uhrleben (Uhrleben, Germany) ④

Located off Autobahn A2 at exit 65 (Eilsleben)  
Tel: 0049-39052-9600  
[www.rasthof-uhrleben.de](http://www.rasthof-uhrleben.de)

#### Verviers Pneus VPPneus (Liège, Belgium) ⑤

Located off the A15 at the junction with the N630  
Tel: 0032-8732-2171  
[www.vppneus.be](http://www.vppneus.be)

# SETPOS

SECURE EUROPEAN TRUCK PARKING

OPERATION SERVICES



## THE SETPOS SECURED PARKING STANDARD

The SETPOS secured parking standard has been developed through a robust process of negotiation, involving a wide ranging set of stakeholders, including shippers, insurers, operators, truck parking site managers, haulage associations, crime prevention associations, transport consultants, ICT professionals, and standard professionals. An Advisory Board also operated as an independent and external checking mechanism to qualify the group's consensus.

### Fundamentally there are two main standards

- **SETPOS Secure** sets the minimum reasonable requirements for physical and operational security that would give confidence to lorry operators for a safe parking place.
- **SETPOS High Security** is the Europe wide, high standard for truck parking security offering access to anyone arriving and willing to pay the admission fee. This provides a higher level of security than the SETPOS Secure standard and aims to provide a high secure service for the transport industry.

In addition to these two main standards, SETPOS Special Security has been created. It accounts for even stricter requirements by members of the road freight industry when shipping and carrying very valuable cargo. This standard varies only slightly from the SETPOS High Security standard, in particular by requiring driver identification.

These are all based on there being security targets that can have multiple protection efforts to meet them, which means that the standard is not prescriptive but process orientated and can therefore be flexible in its implementation.

## LOOKING TO THE FUTURE

SETPOS will finish in June 2009; however, the LABEL project is the natural progression that will enable SETPOS to live on. LABEL is inherently linked to SETPOS but is a separate project co-financed by the European Commission (with a total project cost of € 2.7 million).

Following SETPOS, the LABEL project will be creating additional dignity standards and lesser secure standards for those who do not require a comprehensive "lock and key" secured truck stop. Therefore, the SETPOS standards will become the top two security standards within the LABEL project.

LABEL aims at establishing a certification system for (Secured) Truck Parking Areas for the categories:

- Security
- Safety
- Comfort & dignity
- Food & shopping
- Services



Information on the SETPOS project can be found on [www.setpos.eu](http://www.setpos.eu)

Information on EU road transport policy can be found on [http://ec.europa.eu/transport/road/policy/index\\_en.htm](http://ec.europa.eu/transport/road/policy/index_en.htm)